

## **River's Bend Sportsplex Policies** - effective August 2019

### **1) GENERAL POLICIES**

- a) All persons using the property do so at their own risk.
- b) The Sportsplex is not responsible for loss or damage to personal property.
- c) Dues may be paid in one annual installment in January or two equal installments in January and June. If member dues are not received within 30 days of the statement due date, fobs associated with the account will be deactivated until dues and late fees are received.
- d) No pets are allowed at the Sportsplex (exception certified service animals).
- e) All members are expected to scan in whenever they use the property
- f) Sportsplex Fitness Hours Monday- Sunday 4:00 A.M. -10:00 P.M. Subject to change.
- g) Sportsplex Pool Hours Will be posted at the beginning of the season.
- h) The facility closes at closing time. Members must exit the property at closing. Failure to do so will engage the security system and will result in fines.
- i) Each household will receive 1 access card with the option to purchase 1 additional card for \$10. Each household is limited to a maximum of 2 cards. Lost or stolen access cards can be replaced for \$25 (and original card will be deactivated). Fobs can be obtained by contacting Towne Properties at 513-489-4059.
- j) Members should not let other members into the facility. However, If you let someone into the facility who does not have a pass with them, you are responsible for the actions/damage caused by the person.
- k) The Sportsplex is a family facility.
  - i) No profane language or music.
  - ii) The Sportsplex is a SMOKE FREE facility. No tobacco or e-cigarettes are allowed on any of the Sportsplex property.

### **2) GUESTS** anyone who is not a member is a guest.

- a) Individuals living in your household are welcome to use the Sportsplex (ie house guests, college aged children, etc). Other guests are not permitted in the exercise facility. Under no circumstances should fobs be loaned to non-members.
- b) All guests must be escorted by a member (who must remain on the property the entire time their guest is using the facility)
- c) Resident households who are not members in good standing are not permitted at the Sportsplex, even as a guest of a member.
- d) Each member household can bring:
  - i) A certified personal trainer who is hired by the member (see trainer policies below).
  - ii) Up to 10 guests to use outdoor facilities (Pool, basketball, tennis, playground)
    - (1) During special member only events each member household may only bring up to 2 guests to the pool (ie specifically stated pool parties, etc)

### **3) FITNESS CENTER**

- a) NO ONE UNDER 12 is permitted inside the fitness rooms.
- b) Children 12-15 must be accompanied by an adult.
- c) No food or beverage except water is permitted in either fitness room.

#### **d) INSTRUCTORS & PERSONAL TRAINERS**

- i) Any employee working less than 15 hours a week is not entitled to membership benefits of the Sportsplex (ie cannot use the Sportsplex for personal use).
- ii) Fitness Instructors, Lifeguards, Personal trainers are not employees of the Sportsplex (They are independent contractors, and therefore are not permitted to use the Sportsplex outside of working hours.)

- iii) Individuals using the equipment must be a member (Members who are also trainers may not train non-members in the facility – see no guest policy above). Personal trainers using the Sportsplex to train a non-member will lose the ability to train anyone on site.
- iv) Personal trainers may not train more than two members per session.
- v) Personal trainers are to consider the needs of members who are sharing fitness spaces and equipment. This is especially important during peak times: Saturday mornings before 11:00am and on weeknights between 5:00 p.m. and 7:30 p.m.
- vi) Personal trainers must enter and be escorted by a member (member must remain on property with the trainer the entire time their trainer is on the property)
- vii) Members choosing to hire a personal trainer do so at their own risk. The Sportsplex is not responsible for injury caused by use of a personal trainer.

#### 4) POOL AREA

##### a) GENERAL POLICIES

- i) Key fob needed to enter and exit the pool area.
- ii) SWIMMING without the lifeguards present is not permitted in either pool. No swimming is permitted except during pool hours, scheduled neighborhood events or private parties when life guards are present.
- iii) Sportsplex Pool Hours will be announced prior to the beginning of the season.
- iv) Each member household may bring up to 10 guests to use outdoor facilities (exception pavilion rental).
- v) NO GLASS is allowed within the fence.
- vi) No food or drink consumption is allowed in the pool.
- vii) NO SMOKING or E-Cigarettes are permitted at the pool.
- viii) CHILDREN: Children under 12 years are not permitted at the pool unless supervised by a parent or person 16 years or older that is in the pool area.
- ix) Parents are expected to supervise their children in both the pool and surrounding areas. Children should not be using the kitchen area unsupervised.
- x) Wet suits are not allowed in either exercise room at any time.
- xi) No running in or around pool.
- xii) During congested times, do not sit on entry steps next to railing to allow swimmers to enter and leave pool safely.
- xiii) Playing, standing, or jumping into the swim lane is prohibited.
- xiv) Hanging on ladders is prohibited.

##### b) HEALTH AND SAFETY

- i) Encourage children to take frequent bathroom breaks, thoroughly freshen and ALWAYS wash hands afterwards.
- ii) Any injuries encountered within the confines of the Sportsplex grounds must be reported immediately to the pool manager or First Aid Station.
- iii) Always make sure area is clear when jumping into pool.
- iv) Running and jumping is at lifeguard's discretion (3ft away max).
- v) No jumping where indicated at corners of pool.
- vi) Diving into the pools is prohibited.
- vii) Play volume and personal music should remain at a moderate level that doesn't bother other guests.
- viii) Rough housing, dunking, spitting water, splashing excessively, sitting on shoulders, etc is not allowed.
- ix) No prolonged breath holding.
- x) Rules are enforced at the discretion of the lifeguards and guests are to respect their safety guidelines.

##### c) BABIES / SPECIAL NEEDS

- i) Swim diapers are required for any child not completely potty trained.
- ii) Plastic pants worn over swim diapers is preferred for best protection.

**d) WADING / FEATURES POOL**

- i) **WARNING:** No lifeguard is stationed at this pool.
- ii) Adult supervision is required for any child under the age of 12.
- iii) 12 and older may use pool independently and calmly.
- iv) Siblings may play with their brother or sister in a quiet manner that remains respectful of other guests.
- v) Do not dolphin dive toward raintree/mushroom pole.
- vi) Do not sit on small yellow fountains
- vii) Fountains are turned off and on by request only (please ask off duty lifeguard)

**e) FLOATATION DEVICES**

- i) An adult must supervise a "floatation dependent" child within arm's length. Coast Guard approved floatation devices are preferred
- ii) Rafts and inflatable lounging devices are allowed only with lifeguard approval and light pool attendance

**f) PLAYGROUND and PING PONG TABLE**

- i) Please put paddles on table when finished, ball in holder and treat equipment with respect.
- ii) Please alert guard staff if you notice any problems anywhere on courts or playground.

**g) PAVILION:**

- i) All Riversbend Sportsplex members in good standing are allowed to rent the Pavilion two times per year. The maximum number of guests at the pavilion is 40. Rental fees apply.
- ii) Reservations can be made by calling Towne Properties. If the member wants two time blocks on a day or a reservation across time blocks, fees are doubled. The reservation is not firm until the check and form are received at the Towne offices. If the member has called and been told the time is available, and indicates they will reserve the time, they have 5 days to get the check and form to Towne.
- iii) Members are not allowed to prop open a gate during pavilion rental.
- iv) If more than 20 pavilion guests are expected to use the pool, the member will be required to pay for an additional life guard.
- v) Members should be respectful of other members during pavilion use.
- vi) Members are expected to return the pavilion and kitchen to the condition prior to the event. Failure to do so will result in additional fees added to the member account.
- vii) If not reserved, members are welcome to use individual pavilion tables and grills.

**h) POOL RENTAL**

- i) The Pool/Pavilion is available after pool operating hours for a rental fee (includes grounds and lifeguards). Contact Towne Properties with any requests.

**5) ENFORCEMENT**

- a) Failure to follow the above polices by you or your guest could result in loss of your household's access, up to and including temporary deactivation of Sportsplex access. Refunds will not be provided and annual dues will still be required.